Question: *How would you rate your overall satisfaction with your DL quarter this year?*

Satisfaction Level	*Extremely Disappointed*	*Not Satisfied*	*Satisfied*	*Extremely Satisfied*
148	9	19	78	42

81% of students who were enrolled in the distance learning program were either satisfied or extremely satisfied with their courses. Pending on what the university sets the bar at, 81% satisfaction seems very high and the instructors should be overall satisfied with the results. They should also consider the feedback of the students who were not satisfied or extremely disappointed to improve and raise the 81% in the following quarter.

Question: *What did the instructor do to encourage contact and communication among students?*

Table showing feedback from students about what methods were used by the instructor to promote communication.

	Extremely Disappointed	Not Satisfied	Satisfied	Extremely Satisfied
Blank	3	3	31	16
"Nothing"	4	6	13	2
N/A	2		1	
Discussion Forums		6	13	15
Email			8	7
Group Assignments		3	3	1
Q&A				3
Presentations				2
Chat			1	
Blogs				1
Office Hours/ General Contact			4	
Other		2	1	

****Answers stating "not much" were lumped into the "nothing" category. One of the six responses for "discussion forums" in the Not Satisfied category stated that the forum was only used during the first week of classes. Responses that were thrown out due to irrelevance or lack of clarity:*
"DL communications groups" (ln 77)
"See above" (ln 110)
"Encouraged us to get involved with IEEE" (ln 96)
"He reminded us where we can get additional info on email notification" (ln 97)
"Post material on DL communication" (ln 116)
"We can have a group study to learn what we don't understand and group other students to study this class" (ln 124)
" Provided assignment alternatives for DL students such as longer content versus live presentation. Electronic presentation (sound feed) versus live presentation." (ln 76)