

In-Class Exercise #2 Report

HCI450 Winter 2009

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Findings

Analysis of the survey responses from the 123 participants revealed the following

- 52.03% of participants stated they were "Satisfied" with the Distance Learning (DL) course this quarter
- 26.83% of participants stated they were "Extremely Satisfied" with the DL course this quarter
- 21.14% of participants stated they were "Not Satisfied" or "Extremely Disappointed" with the DL course this quarter
- 43 out of 54 participants identifying themselves as Satisfied or better with the DL course this quarter stated that they were encouraged to use a contact and communication method by the instructor
- Participants stating they were Extremely Satisfied were encouraged to use a contact and communication method by a margin of 18 to 1
- More participants stated there was no encouraged contact and communication method than identified any particular method as being encouraged by the instructor
- The most encouraged contact and communication method was the forum
- The second most encouraged contact and communication method that was email

Data Analysis

Satisfaction Level	Contact and Communication Methods Encouraged By Instructor							% Response	Total by Satisfaction Level	Total by Encouragement		
	No Response	Encouraged Methods					No Encouragement*			Encouragement	No Encouragement	
	No Response	COLWeb	Emails	Class Time	Forums	Groups						
Extremely Satisfied	14	0	5	1	10	2	1	26.83%	33	18	1	
Satisfied	29	5	7	2	8	3	10	52.03%	64	25	10	
Not Satisfied	3	0	0	0	4	2	8	13.82%	17	6	8	
Extremely Disappointed	3	0	0	0	0	0	6	7.32%	9	0	6	
Total by Response	49	5	12	3	22	7	25		123			
Total by Encouragement		49						25			Margin of error: +/- 4%	

* Due to deficiencies in the Word application, there is a missing cell border on the right edge of the "No Encouragement" cell. It has no relationship with the "% Response" column.