

Coding Qualitative Response Exercise

The group was presented with survey results for the following questions regarding distance-learning courses as DePaul University:

1. How would you rate your overall satisfaction with your DL [distance learning] course this quarter?
2. What did the instructor do to encourage contact and communication among students?

There were a total of 150 respondents included in the results. Of these respondents:

- 9 were “Extremely disappointed”
- 43 were “Extremely satisfied”
- 19 were “Not satisfied”
- 69 were “Satisfied”

The table below displays three issues mentioned in the responses that address the second question. These issues include using discussion forums, email, group projects, and student presentations. There were also instances where respondents did not respond to the second question. Another group responded with the answer “Nothing” or another variation to that effect. The responses are broken down according to how the participant responded to the first question.

	Discussion Forums	Email	Group Projects	Student Presentations	Nothing	No Response
Extremely Disappointed	0	0	0	0	4	3
Extremely Satisfied	13	7	2	2	1	15
Not Satisfied	4	0	3	0	6	2
Satisfied	12	9	3	0	12	31